

Marta Padron Peña
Portsmouth Plumbing Supplies
Portsmouth, United Kingdom.

I was lucky enough to live in Southsea, which is located in the south of Portsmouth for four weeks, I was as an internship with my classmates organised by our school Obchodni Akademie Praha and Erasmus +

I worked for Portsmouth Plumbing Supplies, this company basically provides plumbing supplies, by all means it sells products but it doesn't do manual work, what I did for this company was administration and it has two stores in portsmouth, one is located in the north where I was working and the other one in the south,

What my tasks were, I handled phone calls, transferred them, checked out emails, printed some documents and sorted invoice notes and purchase orders on their right folders by their right order.

I have never had an experience like I had back in Portsmouth before, which is great since I indeed never worked in the administration role either. I improved my english skills very much, gained confidence with my english, now thanks to this experience I also believe in myself that I can normally handle a phone call in english which I before didn't believe. I realized that a person that works in administration takes a responsibility for the company and I didn't know that before.

I improved in many ways, writing, listening because british people have a different accent (pronunciation) and different ways to say things which is interesting.

The food in the United Kingdom is quite different to the European, a lot of fast food but there are also nice restaurants, in southsea for instance they sell Fish and Chips which is delicious.

On my free time I spent it with my classmates on the beach, skatepark and on the park or we also went to take a stroll to the mall in Gunwharf most of the times. What the grant paid us was the host family and public transport. We went to english courses which were pretty helpful in a school in Portsmouth. I really loved this experience and I would highly recommend it.

